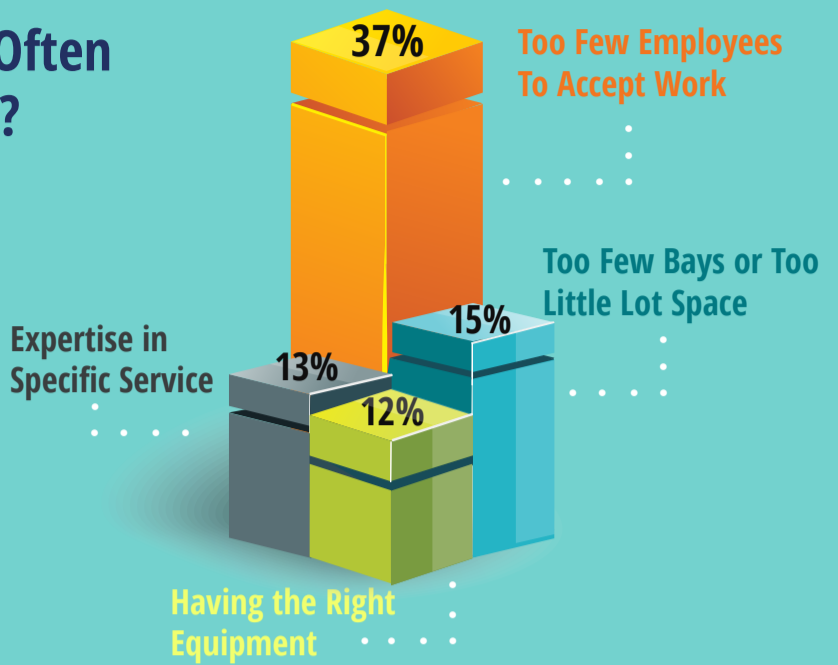


# Independent Repair Shop Owner Survey: Recruiting Technicians

We surveyed 160 General independent repair shops from all over the United States. The challenge of recruiting techs in the automotive industry has been well documented. We wanted to find out how many shops are hiring and how the short staffing is affecting their business.

## Do Any of the Following Factors Often Prevent You From Accepting Jobs?

Nearly **40%** of shops have to turn away business due to **lack of employees.**

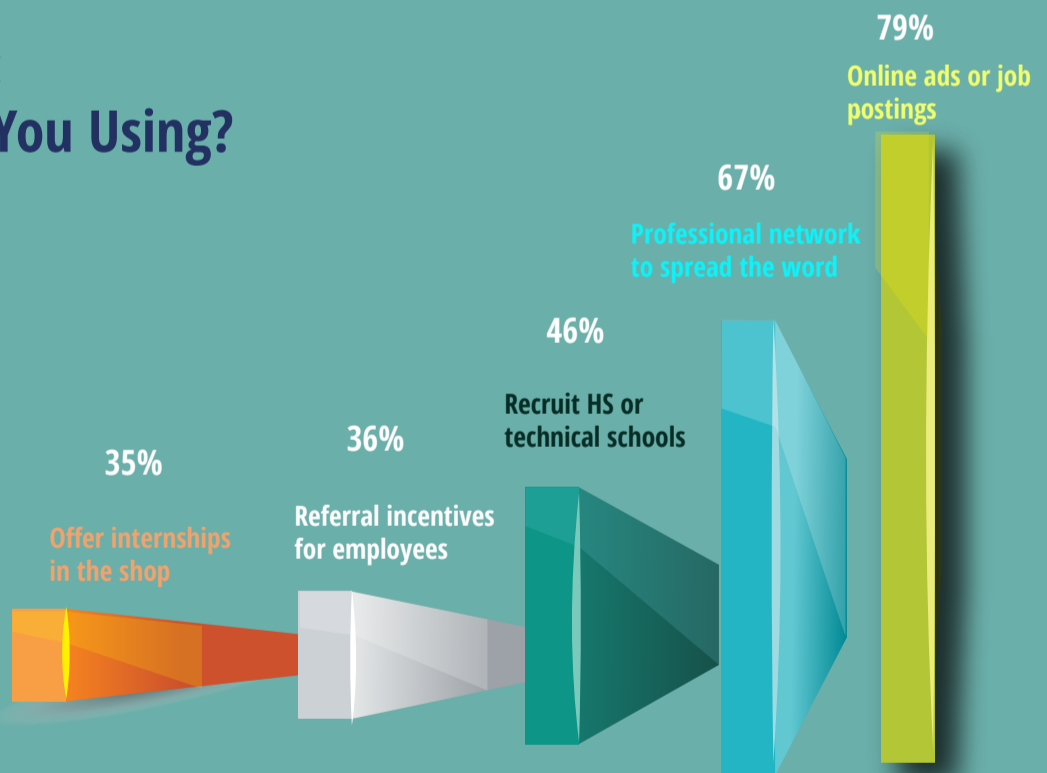


## Is Your Shop Actively Hiring Technicians?

**70%** of shops are actively hiring techs, while **30%** are not hiring.

## Shops That Are Hiring: What Techniques Are You Using?

Nearly **80%** are using **online ads and job postings.**



## How Often Do Your Technicians Receive Training on New Technology or Equipment?

**83%** are putting their techs in training at least **2 times a year.**

